

Kit Collections FAQ for Providers

The number of vendors offering kits for unique and esoteric lab tests has been on the rise over the past few years, especially in the area of genetic testing. Providence Laboratory has been following this development closely. In response to increasing requests for collection and processing services for kits, we have developed the following information and guidelines for your use.

How does the lab define what comprises a kit?

A kit is defined as test-specific specimen collection supplies and instructions that are packaged together in a box, usually with a pre-paid shipping label. Kits are meant to be shipped directly to another testing lab; they are most commonly used for vendor-specific esoteric and unique lab tests, sometimes under patent.

Does Providence lab keep kits in stock?

No. Providers interested in utilizing specific test kits will need to contact the vendor directly to set up an account, and have kits direct shipped to their office.

I've received kits from the vendor and I'd like to start using them for my patients; how can I do this? The best option would be to collect the specimen in your office and call Fed Ex or UPS for pick-up, sending the kit directly to the specific testing laboratory. Patients avoid a trip to the Lab, you are assured that the collection has been completed, and the turnaround time is much quicker.

What if I prefer not to collect the specimen in my office? Can Providence Lab provide this service? We have two Patient Service Centers where we provide phlebotomy service for kits:

- Providence Medical Plaza, 900 N. Orange Street, 1st Floor
- BIC, 2nd floor of the Broadway Building in Saint Patrick Hospital

Kit collection services is available Tuesday and Thursday 8:00am – 1:00pm only. Patients will be billed a phlebotomy and processing fee.

For additional information, please call Providence Laboratory Client Services at (406) 329-5838.